



Quality Policy

Document

Prepared: QA

Revised: 01-01-2019

Approved:

Document Owner: QA

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Quality Policy

Aalborg Engineering Slovakia Ltd. is company specialized in the design and supply of steam boiler systems. "Understanding Energy" mentioned in company logo is more than just a slogan. It is the sum total of our beliefs, values and rules of conducts. At the same time, it is an expression of the fact that we consider ourselves a knowledge-based company, which considers the Quality Management System (QMS) as a principal part of our overall business system.

Our products are directed towards customers who require a high degree of adjustment and fine-tuning of their order to meet the technical, operational and/or other requirements. The strategic aim of Aalborg Engineering company is to ensure long-time development, stability, prosperity, compliance of above-mentioned customer requirements and needs and expectations of relevant interested parties.

The decisive assumption for achievement of these aims is to implement, maintain and continually improve our QMS according to ISO 9001:2015 International Standard.

We identify the criteria and methods required to ensure effective operation and control of the QMS, and identify the measurement, monitoring, analysis, information, processes and activities necessary to achieve planned results and quality continuous improvement. Our Quality Policy will be carried out in a systematic manner in accordance with defined and documented Processes and Procedures, will meet legislative, technical and operational requirements, will be visible and auditable, and will ensure that customer requirements and needs of stakeholders are met.

Aalborg Engineering Slovakia Ltd. follows the Quality Requirements by:

- Expecting our staff to deliver the Projects in high quality by implementing the necessary processes, actions, improvements and lessons learned from other projects, and by evaluating our risks and opportunities before execution of our projects, in order to deliver our Projects to our customer's satisfaction
- Achieving boiler business knowledge and share it with our employees and relevant interested parties
- Developing the managers and employees' ownership and accountability in our processes
- Developing our key supplier's performance
- Improving the products and services and the way we work
- Taking the environmental aspects into consideration in our design and on our sites.



Senior Management provides evidence of its commitment to the development and improvement of the QMS through both words and actions. We ensure that our Mission, Quality Policy, Values and Organizational Culture are understood, implemented and maintained at all level of the organization and during processes of the project execution through documented training, documented information required by both ISO 9001:2015 International Standard and by our organization, regular formal and informal communication, employee's motivation and their rewards.

We realize that Quality is the responsibility of all personnel, and therefore will promote a Quality Culture within the organization by means of sharing information, application of best practices, delegating specific Quality Management functions, e.g. QMS will maintenance and improve by skilled and competent persons.

During QMS review process we will pay attention a review of current performance and opportunities for improvement related to follow-up actions from earlier reviews, customer feedback, the internal audits programs, the prevention action and maintenance programs, process performance and product conformance data and other changes that could affect the QMS.

Appropriate resources, including trained employees are, identified and provided throughout the documented quality system. We believe that our employees are our most valuable assets. We support and develop of employees training, awareness and competency through a variety of methods. All employees are evaluated and qualified based on documented competencies. Qualification records for all employees are maintained.

Our objective is to be particularly responsive to dissatisfaction or complaints. Possible complaint is documented and solved in accordance with procedures.

Quality of internal audits is critical to the success of our QMS. They help determine the effectiveness of the system, as well as to identify opportunities for improvements. The results of these audits form an integral part of the continual improvement process.

Quality is first and foremost about trust in our products, our services and in our brands. But quality is also more than this. It is about delivering what we promise in everything we do. Every one of us has the power to contribute and influence concerning implementation, maintenance and improvement of our Quality Management System.

Date:

Marián Horváth

Executive Officer